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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry	Confirmation No.	6366
Serial No.:	10/634,654	Customer No.:	28863
Filed:	August 5, 2003	Examiner:	Unknown
Group Art Unit:	3629	Docket No.:	1018-001US02
Title:	SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE RESOLUTION PROCESS		

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on November 26, 2003.

By: Angela Watson
Name: Angela Watson

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicant submits the reference listed on the attached form PTO-1449, a copy of which is enclosed. This statement is being filed, to the best of Applicant's knowledge, before the receipt of a first Office Action on the merits.

Respectfully submitted,

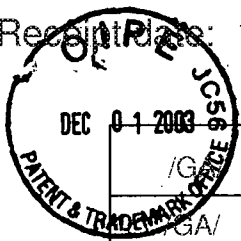
Date: November 26, 2003

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Form 1449*		Docket Number: 1018-001US02		Application Number: 10/634,654	
INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION (Use several sheets if necessary)		Applicant: Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry			
		Filing Date: August 5, 2003		Group Art Unit: Unknown	
		Examiner Name: Unknown			
U.S. PATENT DOCUMENTS					
Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate	
/GA/	5,495,412	2/27/96	Thiessen		
	5,668,953	9/16/1997	Sloo		
	5,893,905	4/13/1999	Main et al.		
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	6,363,384	3/26/2002	Cookmeyer, II, et al.		
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	FOREIGN PATENT DOCUMENTS				
Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No
	EP 0 689 824 A1	01/03/1996	EP	X	
OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)					
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/GA/	Explanation of 'contract' and 'marketplace' printed from www.dictionary.com				
/GA/	Information on Neural Tech, Inc., 1996-1998				
/GA/	Unisys to Market NeuralTech CADRE software as part of its credit card dispute processing solution set, 22 October 1998.				
Declaration of Ethan Katch Under 37 C.F.R. 1.132					
/GA/	http://www.arb-forum.com - National Arbitration Forum				
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/GA/	http://www.internetneutral.com - Internet Neutral				
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ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /GA/



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/GA/	U.S. Serial Number 09/634,149, filed August 8, 2000, entitled “Electronic Seals,” by Khaishgi, Ahmed et al.
/GA/	U.S. Serial Number 10/643,263, filed August 19, 2003, entitled “Certification and Unique Electronic Seals for Online Entities,” by Khaishgi, Ahmed et al.
/GA/	U.S. Serial Number 10/643,309, filed August 19, 2003, entitled “Security for Uniquely Generated Electronic Seals of Certification,” by Khaishgi, Ahmed et al.

EXAMINER

/Gerardo Araque Jr/

Date Considered

11/20/2008

*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Based on Form PTO-FB-A820
(Also form PTO-1449)

Patent and Trademark Office, U.S. Department of Commerce

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